

BRAND Repair and Calibration Service

– Order –

BRAND GMBH + CO KG

– Maintenance and Calibration Service –

Otto-Schott-Str. 25
97877 Wertheim

service@brand.de

Calibration is offered for instruments listed below, made by BRAND or from other manufacturers.

Repair and maintenance is provided only for BRAND instruments.

Customers from countries outside Germany:

Please contact us so that we can make you a suitable offer before sending any instruments.

General costs

Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

| Service | Flat fee |
|---|------------|
| Handling fee (one-time fee for up to 20 devices per shipment) | 30.00 € |
| Shipping costs to Germany | 9.90 € |
| Shipping costs within the EU | on request |
| Shipping costs to a third country | on request |

+ Calibration DAkkS accredited (ISO 17025) page 1-4

+ Calibration page 5-7

Calibration costs for sent in Liquid Handling Instruments

Calibration charges for Liquid Handling instruments, DAkkS accredited

Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

| Service | Price per unit | DAkkS package Price per unit |
|--|----------------|------------------------------|
| Transferpette®, fixed volume | | |
| Initial calibration DAkkS accredited (ISO17025) | 39.00 € | 92.00 € |
| Maintenance and cleaning* | 30.00 € | |
| Calibration DAkkS accredited (ISO17025) | 45.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 43.00 € | - |
| Transferpette®, adjustable volume | | |
| Initial calibration DAkkS accredited (ISO17025) | 45.00 € | 103.00 € |
| Maintenance and cleaning* | 30.00 € | |
| Calibration DAkkS accredited (ISO17025) | 53.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 43.00 € | - |
| Transferpette® electronic, single-channel | | |
| Initial calibration DAkkS accredited (ISO17025) | 45.00 € | 103.00 € |
| Maintenance and cleaning* | 30.00 € | |
| Calibration DAkkS accredited (ISO17025) | 53.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 99.00 € | - |

* Cleaning, maintenance, and repair are not part of the accreditation.

As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines.

Continued on the next page

Our General Terms and Conditions apply. They are available for download from www.brand.de.

BRAND Repair and Calibration Service

– Order –



Calibration charges for Liquid Handling instruments, DAkkS accredited – continued
 Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

| Service | Price per unit | DAkkS package Price per unit |
|---|----------------|------------------------------|
| Transferpette® -8, adjustable-volume | | |
| Initial calibration DAkkS accredited (ISO17025) | 85.00 € | 180.00 € |
| Maintenance and cleaning* | 40.00 € | |
| Calibration DAkkS accredited (ISO17025) | 100.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 80.00 € | - |
| Transferpette® -8 electronic | | |
| Initial calibration DAkkS accredited (ISO17025) | 85.00 € | 108.00 € |
| Maintenance and cleaning* | 40.00 € | |
| Calibration DAkkS accredited (ISO17025) | 100.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 110.00 € | - |
| Transferpette® -12, adjustable-volume | | |
| Initial calibration DAkkS accredited (ISO17025) | 85.00 € | 108.00 € |
| Maintenance and cleaning* | 40.00 € | |
| Calibration DAkkS accredited (ISO17025) | 100.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 80.00 € | |
| Transferpette® -12 electronic | | |
| Initial calibration DAkkS accredited (ISO17025) | 85.00 € | 108.00 € |
| Maintenance and cleaning* | 40.00 € | |
| Calibration DAkkS accredited (ISO17025) | 100.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 110.00 € | - |
| Dispensette®, fixed volume | | |
| Initial calibration DAkkS accredited (ISO17025) | 39.00 € | 92.00 € |
| Maintenance and cleaning* | 30.00 € | |
| Calibration DAkkS accredited (ISO17025) | 45.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 70.00 € | - |
| Dispensette®, Type Digital/ Type Analog-adjustable | | |
| Initial calibration DAkkS accredited (ISO17025) | 60.00 € | 129.00 € |
| Maintenance and cleaning* | 30.00 € | |
| Calibration DAkkS accredited (ISO17025) | 70.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 70.00 € | - |
| seripettor® / seripettor® pro | | |
| Initial calibration DAkkS accredited (ISO17025) | 60.00 € | 129.00 € |
| Maintenance and cleaning* | 30.00 € | |
| Calibration DAkkS accredited (ISO17025) | 70.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 70.00 € | |

* Cleaning, maintenance, and repair are not part of the accreditation.

As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines.

Continued on the next page

BRAND Repair and Calibration Service

– Order –

Calibration charges for Liquid Handling instruments, DAkkS accredited – continued
 Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

| Service | Price per unit | DAkkS package Price per unit |
|--|----------------|------------------------------|
| Titrette® / Digital Buret | | |
| Initial calibration DAkkS accredited (ISO17025) | 60.00 € | 129.00 € |
| Maintenance and cleaning* | 30.00 € | |
| Calibration DAkkS accredited (ISO17025) | 70.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 135.00 € | – |
| HandyStep® S | | |
| Initial calibration DAkkS accredited (ISO17025) | 60.00 € | 129.00 € |
| Maintenance and cleaning* | 30.00 € | |
| Calibration DAkkS accredited (ISO17025) | 70.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 43.00 € | – |
| HandyStep® touch / touch S | | |
| Initial calibration DAkkS accredited (ISO17025) | 60.00 € | 129.00 € |
| Maintenance and cleaning* | 30.00 € | |
| Calibration DAkkS accredited (ISO17025) | 70.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 170.00 € | – |
| Transferpettor, fixed volume | | |
| Initial calibration DAkkS accredited (ISO17025) | 39.00 € | 92.00 € |
| Maintenance and cleaning* | 30.00 € | |
| Calibration DAkkS accredited (ISO17025) | 45.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 43.00 € | – |
| Transferpettor, Digital | | |
| Initial calibration DAkkS accredited (ISO17025) | 60.00 € | 129.00 € |
| Maintenance and cleaning* | 30.00 € | |
| Calibration DAkkS accredited (ISO17025) | 70.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 43.00 € | – |
| Liquid End, Single-channel | | |
| Initial calibration DAkkS accredited (ISO17025) | 135.00 € | |
| Maintenance and cleaning incl. Quick check* | 30.00 € | |
| Calibration DAkkS accredited (ISO17025) | 150.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 55.00 € | |
| Liquid End, 8-channel | | |
| Initial calibration DAkkS accredited (ISO17025) | 255.00 € | |
| Maintenance and cleaning incl. Quick check* | 40.00 € | |
| Calibration DAkkS accredited (ISO17025) | 300.00 € | |
| Fee for service time during repairs* (ex. spare parts) | 100.00 € | |

* Cleaning, maintenance, and repair are not part of the accreditation.

Calibrations of the LHS Liquid Ends are carried out in accordance with ISO 23783-2 and evaluated according to manufacturer specifications. As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines.

Continued on the next page

BRAND Repair and Calibration Service

– Order –

Calibration charges for Liquid Handling instruments, DAkkS accredited – continued

Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

| Service | Price per unit | DAkkS package Price per unit |
|---|----------------|------------------------------|
| accu-jet® | | |
| Initial calibration DAkkS accredited (ISO17025) | – | |
| Maintenance and cleaning incl. Quick check* | – | |
| Calibration DAkkS accredited (ISO17025) | – | |
| Fee for service time during repairs* (ex. spare parts) | 80.00 € | |
| Additional dispenser size HandyStep® S/ HandyStep® touch | | |
| Initial calibration DAkkS accredited (ISO17025) | 48.00 € | |
| Maintenance and cleaning incl. Quick check* | – | |
| Calibration DAkkS accredited (ISO17025) | 48.00 € | |
| Fee for service time during repairs* (ex. spare parts) | – | |
| Additional dispenser size repetitive pipettes (third-party device) | | |
| Initial calibration DAkkS accredited (ISO17025) | 48.00 € | |
| Maintenance and cleaning incl. Quick check* | – | |
| Calibration DAkkS accredited (ISO17025) | 48.00 € | |
| Fee for service time during repairs* (ex. spare parts) | – | |

* Cleaning, maintenance, and repair are not part of the accreditation.

With repetitive dispensers, extended operational testing is done instead of maintenance (BRAND instruments only).

As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines.

Calibration, DAkkS accredited (ISO 17025) for sent in Volumetric Instruments made of glass or plastic

Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

| Product group | Charge per unit |
|--|-----------------|
| Burettes | 84.20 € |
| Bulb pipettes | 77.00 € |
| Graduates pipettes | 84.20 € |
| Volumetric flasks / Graduated cylinders | 77.00 € |
| Oxygen flasks, Winkler pattern (150 + 300 cm³) | 77.00 € |
| Density bottles made of glass, without thermom. (1 cm³ - 100 cm³) | 78.30 € |

As standard, volumetric instruments made of glass are calibrated in accordance with DIN EN ISO 4787 and rated in accordance with the relevant standard.

The management system of BRAND GMBH + CO KG is certified according to DIN EN ISO 9001.
For DAkkS-accredited calibration the requirements of DIN EN ISO/IEC 17025 are also met (D-K-18572-01-00, accredited by the DAkkS – Deutsche Akkreditierungsstelle GmbH).

BRAND Repair and Calibration Service

– Order –



Calibration costs for sent in Liquid Handling Instruments

Calibration charges for Liquid Handling instruments, DAkkS accredited
Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

| Service | Price per unit | Basic package** Price per unit | Premium package** Price per unit |
|--|----------------|-----------------------------------|-------------------------------------|
| Transferpette® , fixed volume | | | |
| Initial calibration in accordance with ISO 8655 | 25.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 30.00 € | 51.00 € | 72.00 € |
| Calibration in accordance with ISO 8655 | 30.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 43.00 € | – | – |
| Transferpette® , adjustable volume | | | |
| Initial calibration in accordance with ISO 8655 | 30.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 30.00 € | 55.00 € | 79.00 € |
| Calibration in accordance with ISO 8655 | 35.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 43.00 € | – | – |
| Transferpette® electronic, Single-channel | | | |
| Initial calibration in accordance with ISO 8655 | 30.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 30.00 € | 55.00 € | 79.00 € |
| Calibration in accordance with ISO 8655 | 35.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 99.00 € | – | – |
| Transferpette® -8, adjustable-volume | | | |
| Initial calibration in accordance with ISO 8655 | 55.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 40.00 € | 90.00 € | 134.00 € |
| Calibration in accordance with ISO 8655 | 65.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 80.00 € | – | – |
| Transferpette® -8 electronic | | | |
| Initial calibration in accordance with ISO 8655 | 55.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 40.00 € | 90.00 € | 134.00 € |
| Calibration in accordance with ISO 8655 | 65.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 110.00 € | – | – |
| Transferpette® -12, adjustable volume | | | |
| Initial calibration in accordance with ISO 8655 | 55.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 40.00 € | 90.00 € | 134.00 € |
| Calibration in accordance with ISO 8655 | 65.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 80.00 € | | |
| Transferpette® -12 electronic | | | |
| Initial calibration in accordance with ISO 8655 | 55.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 40.00 € | 90.00 € | 72.00 € |
| Calibration in accordance with ISO 8655 | 65.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 110.00 € | – | – |

* Quick check: 3 volumes, 4 measurements each ** The quick check is not required when ordering the Basic or Premium package.

BRAND Repair and Calibration Service

– Order –



Calibration charges for Liquid Handling instruments, DAkkS accredited
Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

| Service | Price per unit | Basic package** Price per unit | Premium package** Price per unit |
|--|----------------|-----------------------------------|-------------------------------------|
| Dispensette®, fixed volume | | | |
| Initial calibration in accordance with ISO 8655 | 25.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 30.00 € | 50.00 € | 72.00 € |
| Calibration in accordance with ISO 8655 | 30.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 70.00 € | – | – |
| Dispensette®, Type Analog-adjustable | | | |
| Initial calibration in accordance with ISO 8655 | 39.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 30.00 € | 64,00 € | 96,00 € |
| Calibration in accordance with ISO 8655 | 45.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 70.00 € | – | – |
| seripettor® / seripettor® pro | | | |
| Initial calibration | 39.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 30.00 € | 64.00 € | 96.00 € |
| Calibration | 45.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 70.00 € | – | – |
| Titrette® / Digital Buret | | | |
| Initial calibration in accordance with ISO 8655 | 39.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 30.00 € | 64.00 € | 96.00 € |
| Calibration in accordance with ISO 8655 | 45.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 135.00 € | – | – |
| HandyStep® S | | | |
| Initial calibration in accordance with ISO 8655 | 39.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 30.00 € | 64.00 € | 96.00 € |
| Calibration in accordance with ISO 8655 | 45.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 43.00 € | | |
| HandyStep® touch / touch S | | | |
| Initial calibration in accordance with ISO 8655 | 39.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 30.00 € | 64.00 € | 96.00 € |
| Calibration in accordance with ISO 8655 | 45.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 170.00 € | – | – |
| Transferpettor, fixed volume | | | |
| Initial calibration | 25.00 € | – | |
| Maintenance and cleaning incl. Quick check* | 30.00 € | 50.00 € | 72.00 € |
| Calibration | 30.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 43.00 € | – | – |

* Quick check: 3 volumes, 4 measurements each ** The quick check is not required when ordering the Basic or Premium package.

With repetitive dispensers, extended operational testing is done instead of maintenance (BRAND instruments only).
As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines.

BRAND Repair and Calibration Service

– Order –



Calibration charges for Liquid Handling instruments, DAkkS accredited
Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

| Service | Price per unit | Basic package** Price per unit | Premium package** Price per unit |
|---|----------------|-----------------------------------|-------------------------------------|
| Transferpettor, adjustable volume | | | |
| Initial calibration in accordance with ISO 8655 | 39.00 € | – | 96.00 € |
| Maintenance and cleaning incl. Quick check* | 30.00 € | 64.00 € | |
| Calibration in accordance with ISO 8655 | 45.00 € | – | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 43.00 € | – | – |
| Liquid End, Single-channel | | | |
| Initial calibration | 90.00 € | | |
| Maintenance and cleaning incl. Quick check* | 30.00 € | | |
| Calibration | 105.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 55.00 € | | |
| Liquid End, 8-channel | | | |
| Initial calibration | 165.00 € | | |
| Maintenance and cleaning incl. Quick check* | 40.00 € | | |
| Calibration | 195.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 100.00 € | | |
| PLT unit | | | |
| Initial calibration | 42.00 € | | |
| Maintenance and cleaning incl. Quick check* | – | | |
| Calibration | 85.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 55.00 € | | |
| accu-jet® | | | |
| Initial calibration in accordance with ISO 8655 | – | | |
| Maintenance and cleaning incl. Quick check* | – | | |
| Calibration in accordance with ISO 8655 | – | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | 80.00 € | | |
| Additional dispenser size HandyStep® S/HandyStep® touch | | | |
| Initial calibration in accordance with ISO 8655 | 30.00 € | | |
| Maintenance and cleaning incl. Quick check* | – | | |
| Calibration in accordance with ISO 8655 | 30.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | – | | |
| Additional dispenser size repetitive pipettes (third-party device) | | | |
| Initial calibration in accordance with ISO 8655 | 30.00 € | | |
| Maintenance and cleaning incl. Quick check* | – | | |
| Calibration in accordance with ISO 8655 | 30.00 € | | |
| Fee for service time during repairs incl. Quick check* (ex. spare parts) | – | | |

* Quick check: 3 volumes, 4 measurements each ** The quick check is not required when ordering the Basic or Premium package.

Calibrations of the LHS Liquid Ends are carried out in accordance with ISO 23783-2 and evaluated according to manufacturer specifications.
As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines

The management system of BRAND GMBH + CO KG is certified according to DIN EN ISO 9001.
For DAkkS-accredited calibration the requirements of DIN EN ISO/IEC 17025 are also met
(D-K-18572-01-00, accredited by the DAkkS – Deutsche Akkreditierungsstelle GmbH).

Declaration on the Absence of Health Hazards

To be sent together with the instruments or via Mail to service@brand.de.

BRAND GMBH + CO KG

Otto-Schott-Str. 25

97877 Wertheim

service@brand.de

F +49 9342 808 91290

We are required by law to protect our employees against hazards caused by contaminated equipment. We therefore ask for your understanding that we cannot carry out any calibration | repair unless this declaration is submitted completed and signed. | Please fill out the form in clearly legible block letters.

Customers from countries outside Germany:

Please contact us so that we can make you a suitable offer before sending any instruments.

Re: Instrument Consignment dated _____ | **Re: Delivery Note No.** _____

Instrument _____ | **Serial number** _____

The Undersigned hereby declares:

- + that the instruments have been carefully cleaned in accordance with the manual instructions for use (www.brand.de/service-support/downloads/category/manual).
- + that the instruments pose no danger through bacterial, viral, chemical, radiological and / or viral contamination.

Application:

Media used:

- | | |
|-----------------------------------|--|
| <input type="checkbox"/> Acids | <input type="checkbox"/> Serum, blood |
| <input type="checkbox"/> Alkalis | <input type="checkbox"/> Cell culture medium, buffer |
| <input type="checkbox"/> Solvents | <input type="checkbox"/> _____ |

Please specify the exact name of the media used:

Measures for decontamination (detailed description):

Company | Laboratory

Tel. | Fax | E-Mail

Name

Position

Date, legally binding signature