

BRAND Repair and Calibration Service

– Order –



BRAND GMBH + CO KG | Otto-Schott-Str. 25 | 97877 Wertheim | Germany

BRAND GMBH + CO KG

– Maintenance and Calibration Service –

Otto-Schott-Str. 25
97877 Wertheim

service@brand.de
F +49 9342 808 91290

Calibration is offered for instruments listed below, made by BRAND or from other manufacturers.

Repair and maintenance is provided only for BRAND instruments.

Customers from countries outside Germany:

Please contact us so that we can make you a suitable offer before sending any instruments.

Calibration costs for sent in Liquid Handling Instruments

Prices as of 01.01.2024 All prices are recommended sales prices in € without VAT	Calibration price per unit	Calibration DAkKS- accredited (ISO 17025) price per unit
Single-channel piston-operated pipettes, variable Dispensers (bottle-top), variable Piston-operated burettes	69.65 €	122.80 €
Maintenance and cleaning (BRAND instruments only)	28.40 €	28.40 €
Additional certificate documenting status before maintenance	30.65 €	55.25 €
Single-channel piston-operated pipettes, fixed volume Dispensers, fixed volume	50.05 €	88.05 €
Maintenance and cleaning (BRAND instruments only)	28.40 €	28.40 €
Additional certificate documenting status before maintenance	23.05 €	41.60 €
Multichannel piston-operated pipettes, 4 or 8 channels	95.85 €	225.35 €
Maintenance and cleaning (BRAND instruments only)	62.00 €	62.00 €
Additional certificate documenting status before maintenance	59.10 €	103.25 €
Multichannel piston-operated pipettes, 12 channels	130.65 €	250.55 €
Maintenance and cleaning (BRAND instruments only)	83.05 €	83.05 €
Additional certificate documenting status before maintenance	80.10 €	137.65 €
Repetitive dispensers (Stepper) Titration systems	69.65 €	122.80 €
Maintenance and cleaning (BRAND instruments only)	28.40 €	28.40 €
Additional certificate documenting status before maintenance	30.65 €	55.25 €
Calibration certificate for each additional dispensing cartridge or each additional Dispenser-Tip	30.65 €	55.25 €
Pipette Leak Testing unit – PLT unit	112.25 €	
Additional certificate before firmware update	41.00 €	

With repetitive dispensers, extended operational testing is done instead of maintenance (BRAND instruments only).

As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines.

The management system of BRAND GMBH + CO KG is certified according to DIN EN ISO 9001.
For DAkKS-accredited calibration the requirements of DIN EN ISO/IEC 17025 are also met
(D-K-18572-01-00, accredited by the DAkKS – Deutsche Akkreditierungsstelle GmbH).

Our General Terms and Conditions apply. They are available for download from www.brand.de.

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Customers from countries outside Germany:

Please contact us so that we can make you a suitable offer before sending any instruments.

Calibration costs for sent in Liquid Ends of Liquid Handling Station

Prices as of 01.01.2024 All prices are recommended sales prices in € without VAT	Calibration price per unit	Calibration DAkkS- accredited (ISO 17025) price per unit
LHS Liquid End, Single-channel	87.10 €	147.35 €
Maintenance and cleaning (BRAND instruments only)	35.50 €	35.50 €
Additional certificate documenting status before maintenance	38.20 €	66.30 €
LHS Liquid End, Multichannel	119.80 €	300.65 €
Maintenance and cleaning (BRAND instruments only)	77.50 €	77.50 €
Additional certificate documenting status before maintenance	73.85 €	123.05 €

The Liquid Ends are calibrated in accordance with In-house procedure SOP 1935 and rated in accordance to DIN EN ISO 8655.

Calibration costs for sent in Volumetric Instruments made of glass or plastic

Prices as of 01.01.2024 All prices are recommended sales prices in € without VAT	Calibration DAkkS- accredited (ISO 17025) price per unit
Burettes	80.45 €
Bulb pipettes	73.55 €
Graduated pipettes	80.45 €
Volumetric flasks	73.55 €
Graduated cylinders	73.55 €
Oxygen flask, Winkler pattern (150 + 300 cm³)	73.55 €
Density bottle of glass, without thermometer (1 cm³ - 100 cm³)	74.85 €

As standard, volumetric instruments made of glass are calibrated in accordance with DIN EN ISO 4787 and rated in accordance with the relevant standard.

The management system of BRAND GMBH + CO KG is certified according to DIN EN ISO 9001.
For DAkkS-accredited calibration the requirements of DIN EN ISO/IEC 17025 are also met
(D-K-18572-01-00, accredited by the DAkkS – Deutsche Akkreditierungsstelle GmbH).



Delivery Address:

Name

Clinic | Company

Institute | Dept.

Street | P.O.

Postal Code | City

Telephone | Fax

E-Mail | Internet

BRAND customer number (if known)

Billing address, if different:

Name

Clinic | Company

Institute | Dept.

Street | P.O.

Postal Code | City

Telephone | Fax

E-Mail | Internet

BRAND customer number (if known)

Instructions:

Mark all that apply (prices according to price list on the following page):

In case of a volume-related procedure (adjustment, maintenance, repair), do you require an additional certificate with values in as-delivered condition? yes no
(Recommended in accordance with DIN EN ISO/IEC 17025 for DAkkS-accredited calibrations)

Repair

Repair (for BRAND equipment, if necessary) yes no
(Please describe the detected defects in the table below.)

Repair without cost estimate possible until: 50 €
 75 €
 100 €
 always prepare cost estimate

Calibration

Type of calibration Calibration
 Calibration DAkkS-accredited (ISO 17025)

Maintenance and cleaning (for BRAND equipment, before calibration) yes no

Reminder service: Would you like us to remind you when equipment is due for the next calibration, in accordance with your requirements? yes no
(If yes: please note the desired calibration cycle in the table below)

We recommend that calibrations be carried out using original manufacturer consumables.
For devices from other manufacturers, please send us a sufficient quantity of any consumables to be used (e.g. pipette tips).

Instrument Description	Serial Number	Calibration Cycle	For Repair: identified defect

Date

Signature



Declaration on the Absence of Health Hazards

To be sent together with the instruments or via Mail to service@brand.de.

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We are required by law to protect our employees against hazards caused by contaminated equipment. We therefore ask for your understanding that we cannot carry out any calibration | repair unless this declaration is submitted completed and signed.

Customers from countries outside Germany:

Please contact us so that we can make you a suitable offer before sending any instruments.

Re: Instrument Consignment dated _____ | Re: Delivery Note No. _____

Instrument _____ | Serial number _____

The Undersigned hereby declares:

- + that the instruments have been carefully cleaned and decontaminated before shipment.
- + that the instruments pose no danger through bacteriological, chemical, radiological and / or viral contamination.

Application:

Media used:

- Acids
- Alkalis
- Solvents
- Serum, blood
- Cell culture medium, buffer
- _____

Measures for decontamination:

Company | Laboratory

Tel. | Fax | E-Mail

Name

Position

Date, legally binding signature